



Code of Conduct

To ensure a safe, respectful, and enjoyable environment for everyone, we ask all players, skaters, supporters and customers to adhere to the following Code of Conduct:

General Behaviour

1. **Respect for All:** Treat all individuals—staff, players, skaters, and supporters—with respect and courtesy.
2. **Positive Attitude:** Maintain a positive and supportive attitude both on and off the ice. Refrain from negative or abusive language.
3. **Sportsmanship:** Display good sportsmanship whether you win or lose. Encourage fair play and congratulate others on their efforts.

On-Ice Conduct

1. **Safety First:** Always prioritize safety. Follow all rink rules and instructions from staff or coaches.
2. **Skill Appropriate Areas:** Skate in areas appropriate for your skill level to avoid accidents and ensure the safety of all skaters.
3. **No Rough Play:** Aggressive behaviour, including pushing, tripping, or physical altercations, is strictly prohibited.
4. **Proper Equipment:** Ensure you are wearing all necessary protective gear, for the session, while on the ice.

Off-Ice Conduct

1. **Respect the Building:** Help us keep the rink clean and in good condition. Dispose of trash in designated bins and report any damages or maintenance issues to staff.
2. **No Vandalism:** Do not deface or damage any part of the facility. This includes locker rooms, restrooms, and common areas.
3. **Personal Belongings:** Keep track of your personal belongings and respect the property of others. The rink is not responsible for lost or stolen items.

Supporter Conduct

1. **Encouragement:** Cheer positively and supportively. Negative comments towards players, referees, or other supporters will not be tolerated.
2. **Non-Interference:** Allow players, skaters and coaches to focus on the session without interference. Avoid coaching from the sidelines.
3. **Spectators Areas:** Remain in designated spectator areas and avoid disrupting the view or comfort of others.

Conflict Resolution

1. **Report Issues:** If you witness or experience inappropriate behaviour, report it to rink staff immediately.
2. **Stay Calm:** Address conflicts calmly and respectfully. Seek assistance from staff if necessary.
3. **Follow Instructions:** Cooperate with rink staff and follow their instructions to resolve any issues quickly and fairly.

Health and Safety

1. Follow Health Guidelines: Adhere to any health and safety guidelines or protocols in place, including those related to public health emergencies.
2. Stay Home if Unwell: If you are feeling unwell, please stay home to protect the health of others.

Compliance and Consequences

1. Compliance Required: All attendees must comply with this Code of Conduct at all times.
2. Termination of Participation: Failure to comply with this code may result in the management terminating your participation in your booked session or spectating.
3. Permanent Exclusion: Severe cases of misconduct may result in permanent exclusion from Ozone Ice Rink.
4. Ozone Elite Membership: Members are expected to maintain behaviours befitting a member of an Ozone Elite Ice Hockey Player. Behaviours that fall short of those expected of Ozone Elite members, including incidents at other venues, will be considered by the Ozone coaches, and may result in exclusion from the Elite programme.

By following this Code of Conduct, we can all contribute to a safe, respectful, and enjoyable experience at Ozone Ice Rink. Thank you for your cooperation and support.

We look forward to continuing to welcome you to Ozone Ice Rink.

Ozone Ice Rink Management